

Warranty

The Statum Designs Inc. warranty is provided to the original retail purchaser and owner.
The following are Limited Warranties applicable to Statum Designs Inc. products:



Frames

Lifetime Limited Warranty

Frames to be free from manufacturing defects for the life of the product.

Our frames are constructed using a combination of hardwood, softwood, and engineered wood products that are kiln dried or air dried to ensure the integrity of the frame. All critical joints are double dowelled, stapled, or screwed and glued for maximum strength. Computer aided design and manufacturing programs are used to guarantee structural strength, automated quality control, and product consistency.



Fabric

One Year Limited Warranty

Warranty for fabric covers defective material for one year from the date of purchase under normal use and care.

Statum's one year fabric warranty covers seam slips and rips, fraying and colour transfer. It does not cover ordinary wear such as wrinkles, fading, or pilling. The warranty only applies if the fabric has been cleaned according to its cleaning code and has not been treated with any form of protection coating. Fabrics may fade or become damaged by the sun so protect your upholstery by keeping furniture out of direct sunlight.



Back Cushion Cores

One Year Limited Warranty

Warranty covers loss of resiliency for one year from the date of purchase.

Generally all loose back cushions contain a polyester hollow fill, which is lighter than ordinary fibre, is able to stay full and never flatten, and will remain dry for ultimate comfort.



Sofa Bed Mechanisms

Three Year Limited Warranty

Warranty for sofa bed mechanisms cover manufacturing defects for three years from date of purchase.



Springs

Lifetime Limited Warranty

All springs to be free from manufacturing defect for the life of the product.

Statum Designs uses a system of sinuous springs commonly known as "No-sag springs", which are s-shaped steel wires that provide comfort and durability.



Seat Cushion Cores

One Year Limited Warranty

Warranty covers loss of resiliency for one year from the date of purchase.

Statum Designs uses a 1.9lb foam in our seat cushions, which is a higher density than the competitive industry standard which is typically a 1.5lb foam. Compression tests have shown that the 1.9lb foam will show less unsightly flattening, sagging, and is less likely to form unsightly body impressions.



Mattresses

One Year Warranty

Warranty for mattresses covers manufacturing defects for one year from date of purchase.



Swivel Mechanisms

Three Year Warranty

Warranty for swivel mechanisms covers manufacturing defects beginning three years from date of purchase.